



PerkinElmer Quality Policy

To satisfy our customers, PerkinElmer will provide superior customer value through on-time delivery of the right products and services of the highest quality in compliance with global regulatory requirements.

PerkinElmer Management will ensure that appropriate goals and metrics are established at various levels throughout the organization to achieve the Quality Objectives.

Quality Objectives

Management Commitment – Management will establish, support, communicate and provide resources to achieve quality objectives while incorporating business and organizational goals.

Customer Satisfaction – We will provide customers with products and services that lead the market in quality and constantly strive to improve customer experience.

Regulatory Compliance – We will comply with worldwide regulatory requirements and maintain or improve the effectiveness of quality management system.

New Products – We will continuously improve the effectiveness of the processes by which we evaluate, select, and develop new products to meet our customers' current and anticipated expectations. We will utilize best practices such as those inherent in design for manufacturability and design for Six Sigma.

Continuous Improvement – We will continuously improve our products, services and the effectiveness of the business processes through periodic review of appropriate metrics and apply them, as necessary, towards proactive and pervasive efforts to continuously improve quality.

Employee Involvement – Every individual, who is governed by a site-specific quality management system, will understand the Quality Policy, support the quality system, be encouraged on open communication, and be committed to achieving quality objectives through training and teamwork.

Supplier Relations – We will establish necessary quality requirements, apply appropriate business ethics and work with our suppliers in a manner that is mutually beneficial, recognizing that our suppliers have a crucial role in providing quality materials, products, and services to our customers.



Robert F. Friel
Chairman and Chief Executive Officer

March 4, 2014
Date